



Verizon Wireless
One Verizon Way
VC43E024
Basking Ridge, NJ 07920-1097

March 25, 2011

The Honorable Barbara Boxer
United States Senator
112 Hart Senate Office Building
Washington, D.C. 20510

Dear Senator Boxer:

Thank you for your letter dated March 18. We at Verizon Wireless share your concerns for the devastation and suffering felt by the people of Japan as a result of the recent earthquake and tsunami.

Less than one hour after receiving your letter, we committed to expedite the payment of pledged donations for Japan relief. We are currently working with our non-profit partners to ensure that payments can be transmitted immediately, and we expect to begin transmitting funds as soon as that process is finalized. Verizon Wireless has administered similar expedited processes for previous disaster responses and is pleased to do so again as part of our corporate commitment to helping those in need.

In addition to our mobile giving program, Verizon is offering free wireless calls and texts to Japan, as well as waiving charges for calls to Japan for most residential customers. Additionally, the Verizon Foundation, the philanthropic arm of Verizon, has committed to matching Verizon employee contributions to the American Red Cross, Save the Children and World Vision for relief efforts through the Verizon disaster relief incentive program.

We are grateful to you for raising this important matter. Verizon is committed to supporting those affected by the devastating earthquake and tsunami in Japan. Our employees have a long history of mobilizing quickly to assist communities in need, and we hope that through the efforts described above we can help to ease the burden of this terrible tragedy.

Sincerely,

A handwritten signature in black ink, appearing to read "Steve Zipperstein", written over a horizontal line.

Steven E. Zipperstein